

Supporting families in financial hardship that require emergency help

To ensure families in Dudley can access emergency support when needed, Dudley Council have set up additional out of hours provision. Practitioners working with families experiencing financial hardship can direct them to the following emergency support. **NB: The emergency financial support from Family Hubs and Emergency Duty Team will be available until the end March 2024.**

For further information contact cypsteam@dudley.gov.uk

	Support available	Hours
Brierley Hill Baby Bank	Families can access essential items (e.g. clothing, bedding, toddler beds) to keep their infant (under 2 years old) warm during the winter.	Monday – Friday 09:00 – 17:00
Black Country Food Bank	Families can access food items (not including infant formula)	Monday – Friday 09:00 – 13:00
Family Hubs	Families can access financial support for food items and/or infant formula	Monday – Friday 09:00 – 17:00
Social Care Emergency Duty Team	Families can access financial support for food items and/or infant formula	Evenings 17:00 – 00:00, Weekends & Bank Holidays

CONTACTS

Baby Bank

07930 073077

brierleyhillbabybank@gmail.com

www.brierleyhillbabybank.co.uk

Black Country Food Bank (Monday—Friday 09:00—13:00)

www.blackcountryfoodbank.org.uk

admin@blackcountryfoodbank.org.uk

01384 671250

Family Hubs (Monday—Friday 09:00—17:00)

www.dudley.gov.uk/residents/early-years-and-childcare/dudley-family-hub-network

Lye - Lye By-Pass, Stourbridge, DY9 8HT, 01384 813954

Brierley Hill - 18 Parkes St, Brierley Hill, DY5 3DY, 01384 813322

Coseley - Bayer Street, Bilston, WV14 9DS, 01384 813096

Dudley - Selbourne Road, Dudley DY2 8LJ, 01384 812440

Stourbridge—Forge Rd, Stourbridge, DY8 1XF, 01384 818780

Social Care Emergency Duty Team (Evenings 17:00 – 00:00, Weekends & Bank Holidays)

0300 555 8574

Healthy Visiting Team

www.dudley.gov.uk/residents/start-for-life/health-visiting

01922 607000

bchft.communications@nhs.net